Panasonic KX-NS700 System

Panasonic KX-NS700

All-in-One Smart Business Communications Package

The Panasonic KX-NS700 is a True Hybrid Cloud Solution providing the most flexible and affordable solution for any business, is fully NBN ready and works with most Cloud / SIP Providers.

Choosing a single platform to integrate all business and user requirements has never been easier.

From simple & easy–to–use IP & Digital Desk phones to cordless DECT Mobility, PC and Mobile softphone app users through to an Integrated Microsoft Teams user Panasonic will enable your business to function from any location on any device.

Save money and reduce costly ongoing monthly subscriptions.

The communications system that supports any business!

Voice mail
Sends emails to notify you when you have new voice messages.

Auto Attendant & Queue Announcement
Automatic guidance for call routing and queue position can be announced. It directs clients to the right department and callers can either stay in the call line or leave a voice message after the queue announcement.

Unified Communication App
PC-based basic chat application is built into the KX-NS700 server. Additional features like CRM integration by TAPI can also be added with activation licenses.

Mobile Integration
By installing designated applications, smartphone devices can work as company extensions.

Employee Management App
Call statistics analysis report, as well as employees log-in/log out data can be managed by data with built-in application*1.

Built in Business Package

+ Future Proof Hybrid IP Platform
+ Scalable KX-NS700 Main Cabinet
+ 4 SIP Trunk Licences
+ 2 Digital Extensions
+ 4 Analogue Extensions
+ 2 SIP Extension Licences
+ 4 Mobile Extension Licences
+ 2 Voicemail Ports

+ Voicemail to Email for each Mailbox
+ Desktop User App- Communications Assistant (CA Basic)
+ Outlook Integration with CA Basic
+ Highly Featured Automated Attendant
+ Music and Messages on Hold
+ 32 Party Voice Conferencing
+ Call Centre with Queuing

Panasonic KX-NT630 IP Desk Phone

Key Features:

+ 3.6 Inch Backlit LCD Display
+ 6 X 4 Self labelling Flexible CO Buttons
+ 2 X Gigabit Ethernet / PoE
+ Electronic Hook Switch (EHS)
+ Full Duplex Speaker Phone
+ Electronic Hook Switch (EHS)
+ Desk or Wall Mounting Options

Panasonic KX-NT680 IP Desk Phone

Key Features:

+ 4.3 Inch Backlit Colour Display
+ 12 X 4 Self labelling Flexible CO Buttons
+ 2 X Gigabit Ethernet / PoE
+ Electronic Hook Switch (EHS)
+ Full Duplex Speaker Phone
+ Bluetooth and Electronic Hook Switch (EHS) support
+ Desk or Wall Mounting Options
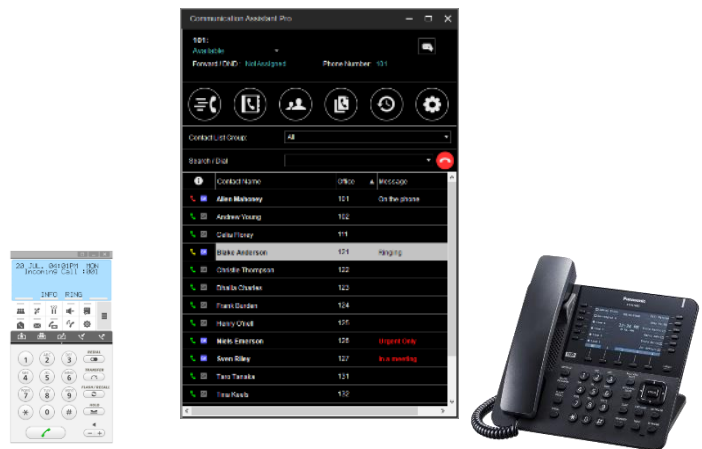

Panasonic PC Soft Phone App

Key Features:

+ Windows OS Softphone App
+ Full Desk Phone Features
+ 12 & 48 Button add on Modules inbuilt
+ Compatible with Communications Assistant (CA) app
+ Inbuilt UC Headset Control Functionality

Panasonic BUSINESS

Panasonic Communications Assistant (CA) App

Key Features:
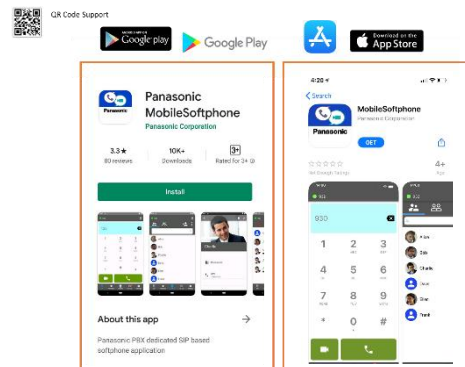
+ CA Basic and CA Pro Upgrade Option

+ Works with Any Panasonic IP or Digital Desk Phone or PC Softphone

+ Click to Call

+ Presence & Chat

+ Drag & Drop Conferencing

+ Outlook 365 Integration

+ Operator and Call Centre Supervisor Options available

Panasonic Mobile Soft Phone App

Key Features:

+ Smart Phone App for Mobile Users

+ Local (Wifi) and Remote Internet User Registration Profiles

+ Integrated Call Move Feature – Switch calls between mobile and Desk Phone

+ Video Calling Supported

Microsoft TEAMS Integrated Users

Key Features:

+ Make and Receive Calls using your Microsoft Teams App

+ Integration Via Cloud Call2Teams Service

+ Works with Teams Mobile and Desktop apps

+ Can be paired with Panasonic Desk Phone

+ Add Audio only participants to Teams Meetings

Panasonic KX-NS700 Top 10 Feature List

1. Scalable and Investment Protection
Fully NBN & Cloud SIP Ready with legacy trunks also supported the KX-NS700 can Scale up to 128 IP users, the KX-NS700 will compliment any Small to Medium business with a full suite of user types supported.

2. Emergency Alerting and Paging
Built-in Emergency Dial Alert Feature benefits any business with property that includes multiple stories or locations by notifying detailed information about the extension that dialled the emergency number on terminals and e-mails. You can pinpoint the precise location of an emergency in order to dispatch the appropriate emergency response.
Paging to 3rd Party speakers supporting multiple zones and time scheduled auto paging and can be used as an Emergency Alert System, a regular Broadcasting System or even as an advertised announcement system.

3. Music and Messages on hold
Play up to date announcements and messages to callers as well as customised Music on hold messaging via uploading wav files and enhance your callers experience all via a web administration portal.

4.   Multiple Ring Modes – Day / Night / Lunch & Break Modes with Location Time Zones Support and Holiday Scheduler
Advanced routing options with Multiple time Zones supported. Provide follow the sun style extended support coverage to your customers by utilising your dispersed teams.

5. Voicemail with Email Notification
The KS-NS700 Business Package includes a 2- channel voice mail and Automated Attendant with 40 Hours of storage and is expandable. Record your voicemail messages and deliver them straight to your email inbox as WAV File attachments.

6. Communications Assistant CA (Basic) App–
Click to Call, Presence, Chat and Outlook Integration – Upgrade to CA Pro for additional features.

7. Conference Calls
As well as standard ad-hoc conferencing (up to 8 users) the KX-NS700 has a group / meet me conference with up to 32 members and managed by Communications Assistant Pro.

8. Remote Workforce
KX-NS700 supports user connections from almost any location with suitable internet access without the need for a VPN and to add further value with no additional licence keys or costs.

9. Inbuilt Incoming Call Distribution (ICD) / Hunt Groups with Call Queuing
Users can belong to and log in and out of any ICD Group easily providing greater flexibility in call handling and resource scheduling with no ongoing subscription costs as with many cloud and hosted solutions.

10. Feature Applications Integration (API)
The KS-NS700 supports many applications including Contact Centre, Call Recording and Analytics reporting as well as supporting Microsoft Teams Users, CRM Integration with auto call pop up and Industry specialist Integrations such as Aged Care, Hospitality and Education.

Why Choose Panasonic KX-NS700

The KX-NS700 is scalable and optimised for SMB's delivering proven solutions for a range of industries.

+ Cut costs and increase Return on Investment
    + Expandability to grow with your business
    + SIP and NBN Ready
    + Proven quality product with impeccable reliability
+ Improve Efficiency
    + Integrated Auto Attendant for better call management and handling – improved customer service
    + Voicemail to Email with Outlook Integration
    + Call Centre Solution for streamlined professional operations – never miss a call or opportunity
    + IOS and Android Smartphone integration
    + A wide portfolio of UC Applications for intelligent and productive communications